

SAFETY & SECURITY RESOURCES

#34 — 22374 Lougheed Hwy, Maple Ridge, BC V2X 2T5
Email: CAP@downtownmapleridge.ca
Phone: 604-467-2420
www.downtownmapleridge.ca/safety-security



SAFE STREETS

| WESTRIDGE SECURITY |



HOURS OF OPERATION

24 hours / 7 days a week

SAFE WALK PROGRAM

Contact Westridge to walk you or your staff to your vehicle if you feel unsafe. 24 hour Program.

CONTACT INFORMATION

(604) 463-8933
(604) 626-1609

Dispatch service
Call/Text direct to mobile Security Guard

| CMR COMMUNITY SAFETY OFFICERS (CSO) |



**Maple
Ridge**

HOURS OF OPERATION

7:00 am - 5:30 pm
7 Days a week not including Stat Holidays

CONTACT INFORMATION

(604) 467-7305

Monday - Friday 8:00 AM - 4:00 PM

communitysafety@mapleridge.ca E-mail

| RIDGE MEADOWS RCMP |



Ridge Meadows



NON-EMERGENCY:

(604) 463-6251

Where immediate response is NOT required: Reporting crime with no suspect, delayed or not on scene. Ongoing crime issues not in progress such as graffiti or drug dealing. Non-emergency in progress such as a noisy party, drug use or suspicious activity that may indicate ongoing criminal activity.

FOOT PATROLS:

The downtown core foot patrols are RCMP officers in uniform walking or bike riding through the downtown area. Questions, concerns, reports or comments are encouraged if you see them in your area.

USE THE QR CODE TO REPORT CRIME ONLINE.

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SAFE STREETS: Questions and FAQ's

| WHY REPORT? |

- Each time a business reports a theft, vandalism, break in or individuals loitering, etc. that information is added to the data that the RCMP, City of Maple Ridge, Community Safety dept, Bylaws, the DMRBIA and Westridge Security can use to create preventative measures and programs to ensure these individuals are held accountable and action is being taken to remedy the issues.
- Without reporting we are unaware that your business is facing challenges. We are here to help you.

| WHY SHOULD I REPORT TO DMRBIA? |

- Reporting incidences to the DMRBIA gets relayed daily or weekly to appropriate responders to allow them to adjust their patrols to high-priority areas for safety & security needs.
- The BIA reports every Thursday to the RCMP Foot patrols, Westridge Security 24-hour security services and the City of Maple Ridge Community Safety officers to help heighten the patrols within the areas that have reported in any incident or concern.
- The presence alone of the officers is a deterrent to criminal activity. They are accessible to each and every business and are ready to help.

| HOW DO I KNOW WHEN AND WHO TO REPORT TO? |

- If you or your staff ever feel that your personal safety is at risk– call **911** immediately.
- Below is a **3 tier** call out scenario if you are unsure who to contact in different incidences.
 - 1st call - **Westridge Security**: if there is no immediate danger to yourself, staff or business you can TEXT or CALL. Westridge Security is our first response to assess the situation and will contact the Community Safety Officers or RCMP if they are required. This is a **24-hour** service to DMRBIA members.
 - 2nd call - **Community Safety Officers**: If there are encampments or aggravated individuals that do not pose a threat to any persons safety, or if there are large amounts of chattel left on city property. They operate 7 days a week, from 7:00am – 5:30pm.
 - 3rd call - **RCMP non-emergency** line for any past thefts, vandalism, drug deals or other issues. You can also use the RCMP online reporting tool to assess if your situation requires emergency or non-emergency services.
- RCMP Foot patrol teams that you see walking and/or biking in your area are available to ask questions or make reports to. They encourage reporting but also would love to have a conversation to get to know you and your staff and the types of challenges you have been facing.